Statement of Work

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The final project will provide a way for the company and customer to create and handle requests for service on a vehicle. The customer will be able to generate a service request. They can pick from the list of makes and models that the company sells. The customer will be able to the nature of the service requested. The employee will be able to review the service requests, set the status like created, pending, scheduled, serviced, and canceled, and make notes about the request. This feature will help the customer and company maintain a mutually beneficial relationship of operating vehicles and steady income.